

Crawfish Membership,

Our singular focus during this time of uncertainty is the health and well-being of our swimmers, our staff and our community. We understand that our members have questions about when we can resume practices and what the expectations will be for billing beyond the suspended April 1 invoices. We are hopeful to be back in the water soon, but we are prepared to do whatever is asked of us as a community partner to ensure everyone's safety. We are committed to providing timely communication with you as we are able to provide information and updates.

As a business, we pride ourselves on being an organization focused on our "members needs first". This is a challenging time in our organization, but our focus and commitment remain focused on our mission, our athletes, and our program.

**As previously stated, the April 1 dues invoices have been suspended** (see note at the end of this update regarding what IS still posting on April 1 from items invoiced in March & how to log in to review your account invoices).

**In regard to practices, we know with certainty that we are closed through April 12.** While hopeful we can resume practices and normal CA operations on April 13, it is too soon to make those determinations. We continue to have discussions and map out ideas for how we resume, when we resume accounting for any restrictions or guidelines that may be in place regarding social distancing, gathering size quotas, etc. Those plans are continuously updated and modified based upon what will be safest for our team members, families and staff. We are spending time on planning as we know returning to the pool will be an exciting time for all.

As a small business, we are committed to ensuring the viability of our organization as we navigate this evolving situation. We are examining our organization's finances, making tough decisions, acquiring funds from all resources available to small businesses and working with other sister organizations to secure financing while we are without our normal revenue stream. Crawfish Aquatics is still operational during this "no practice" period with our rent/loan payments on all facilities, full-time staff who are still working in the many "dry side" components and administration, or performing any and all possible facility repairs and projects that can be done while abiding by mandates of our Governor.

We also want you to receive the value of your membership and the full product of what you are paying for which is a driving factor in the decision to suspend the April 1 dues membership invoices. Our staff is greatly appreciative and humbled by the support we have received along with numerous requests to "continue with regular membership payments". It is an encouragement to be united in the goal to keep the Crawfish Aquatics team and program "alive and healthy" so that when we can come back together, we will be operating at full capacity, stronger than ever.

Thank you for your belief, trust and value that you hold for our program and for us as a staff. It is because of our strong community that we can confidently state that the future of Crawfish Aquatics is bright!

We will continue to assess what is possible and when we can come back together. Our staff will communicate again on April 10, if not sooner. You will continue to receive out of pool workout options for your athletes to do at home to help them remain active and fit. If you have any questions or concerns or just need someone to communicate with, please reach out to us. We are here for you.

Yours in Swimming,  
Crawfish Aquatics Staff

***Additional Note regarding previously invoiced items that WILL still post on April 1:***

Meet entry fees from the March 6 Developmental Meet, Team Store purchases made in March, technical lessons or a handful of USA Swimming member upgrade fees (\$58) have already been invoiced to accounts and WILL still post on April 1. If you want to confirm your current account balance, you can log in at any time by going here: <https://www.teamunify.com/team/laca/page/home>. If you see a charge on April 1, please log in to review the invoice as it will not be for dues but for one of these other items previously invoiced in March.

***Note about the dryland workouts we have provided and will continue to post weekly:***

*Our goal is to continue to be a helpful fitness & wellness resource during these times. Be sure to share some pics or videos from your workouts! We plan to share more as the week/s progress.*

<http://www.crawfishaquatics.com/swim-team/covid-19/>

- The optional workouts are something that are voluntary and we hope they are a helpful resource. They are not required.
- We are providing options so athletes have something to do and not as a means to be able to bill the membership dues.
- USA Swimming has sent out notices that they are not liable nor will the insurance included with a USA Swimming membership fee cover the cost of an injury at home as those 'workouts' are being performed without coach supervision.
- Since we are unable by the orders of our Governor to congregate and hold training, please remember that activities done by athletes whether a USA Swimming member or non member by being in a group where we have our own insurance policy are also not eligible to be used for coverage if an injury should occur.

**And as always, be safe and smart when doing these exercises!**